



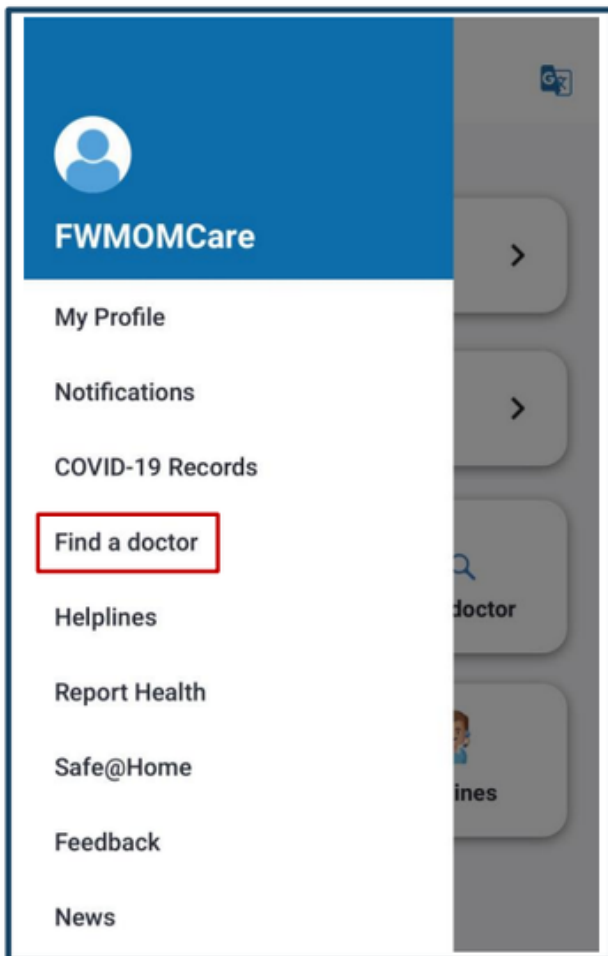
FWMOMCare App

Teleconsultation user guide

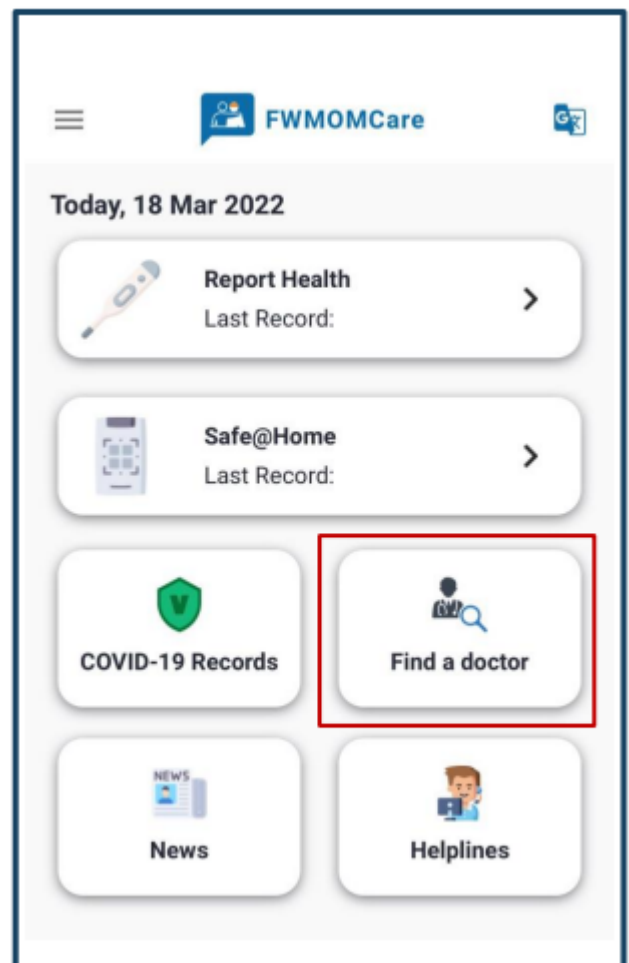


1. Select 'Find a Doctor'

Menu



Home Page



2. Select 'StarMed Specialist Centre'

← **FWMOMCare** 🏠

Find A Doctor

Fxxx0000A

You have a Primary Care Plan:
StarMed-A

If you are sick, you must see your doctor.
* Please pay directly to service provider.

Video call a doctor *(\$2) >

StarMed Specialist Centre
12 Farrer Park Station Road
[+65 6322 6333](tel:+6563226333)

Monday to Sunday
09:30am - 1:30pm
2:30pm - 6:00pm
6:30pm - 9:30pm

Closed on public holidays

3. Select 'Teleconsultation'



Please select your preferred
consultation type


See Doctor*

Teleconsultation

**Cut off timing for submission will be at 7.30pm for
appointments at StarMed on the same day.*


English | 中文 | தமிழ் மொழி | বাংলা ভাষা

4. Enter chat and key in your details




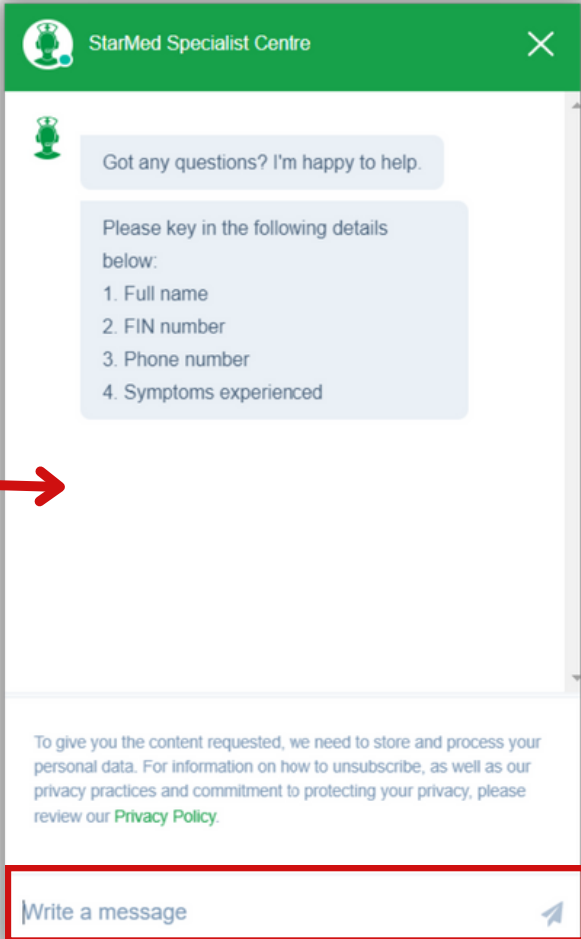
Enter the online chat below and provide us the following details:

1. Full name
2. FIN number
3. Phone number
4. Symptoms experienced



Got any questions? I'm happy to help.





StarMed Specialist Centre

Got any questions? I'm happy to help.

Please key in the following details below:

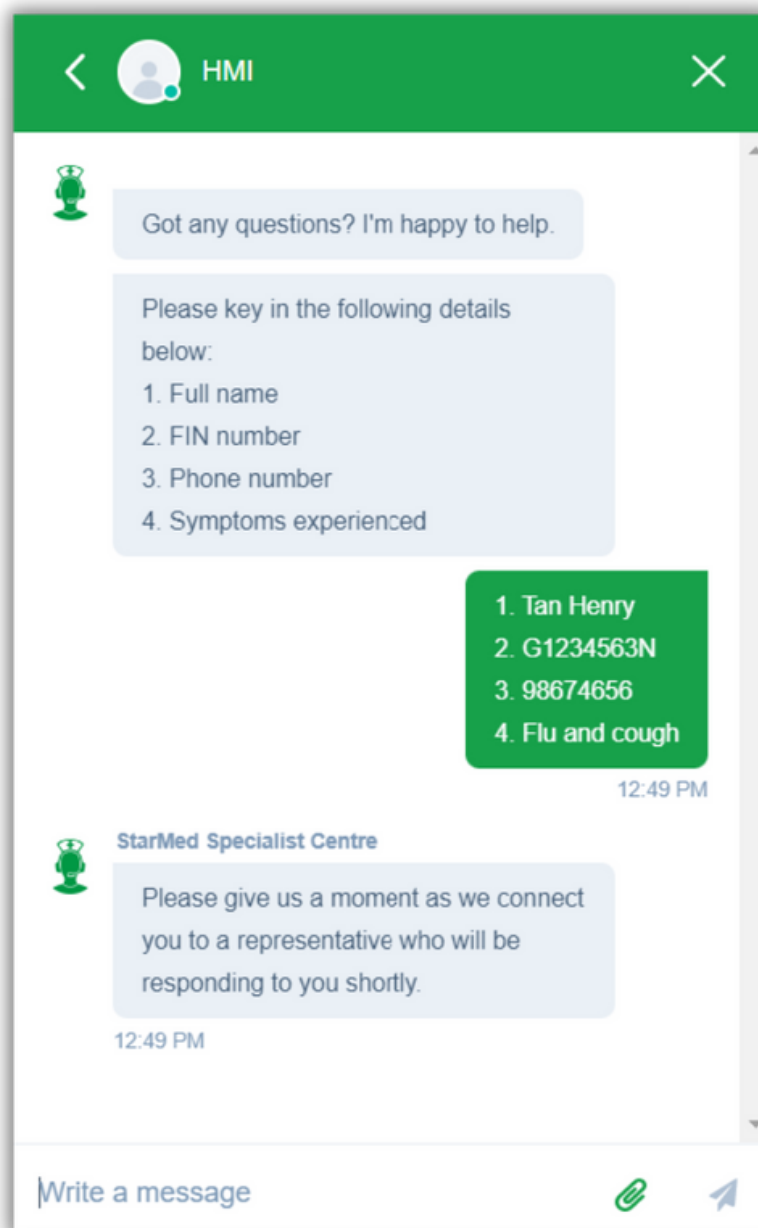
1. Full name
2. FIN number
3. Phone number
4. Symptoms experienced

To give you the content requested, we need to store and process your personal data. For information on how to unsubscribe, as well as our privacy practices and commitment to protecting your privacy, please review our [Privacy Policy](#).

Write a message

5. Wait for a response from a customer service representative

You should receive a response within 5 to 10 minutes.
Please be patient and **DO NOT CLOSE THE APP**



6. Teleconsultation on WhatsApp

Once details have been confirmed, the teleconsultation will be conducted with you over WhatsApp.

